

Family Wellbeing Practitioner, with Neurodevelopmental Specialism Job Description

**Who we are**

The Eikon Charity helps children and young people in Surrey to feel and be safe, heard, and supported. We listen, talk, and help them build the skills and confidence they need to thrive. And we work with families and professionals to make sure that everyone gets the support they need. We are looking for people with passion and expertise to join the team.

**Our vision**

For all children and young people in Surrey to be safe and to thrive.

**Our mission**

To enable and support children and young people in Surrey to have the wellbeing and resilience they need to stay safe and to thrive.

**Our values**

We elevate and amplify the voices of children & young people.

The needs of young people guide everything we do, shaping every decision and action we take.

We act with compassion.

We empathise with the pressures of modern life and feel compelled to help without judgement.

We work together.

Partnering with parents, carers, schools, policymakers, and young people themselves helps us all to succeed.

We take responsibility.

We recognise our part to play in the future of children & young people, and we hold ourselves accountable for their success.

**Our culture**

We recognise our collective strength and champion the power of individuals. Our teams are amazing and inspire people every day. We work hard to create an environment where all of our staff and volunteers feel comfortable to bring their whole selves to work.

Diversity enriches us and improves the support we give children and young people.

The work we do creates change to be celebrated, rewarding moments, and outcomes to be proud of every day. It can also bring professional and personal challenges to each of us.

We support each other to share our moments of success, do the best we can for young people, ensure everyone enjoys their work, and support our colleagues when they need it.

**The practicalities**

**Location:** Will require travel to a variety of community locations across Surrey and the Eikon Offices, New Haw

**Length of Contract:** Full time

**Hours:** 37.5 hour per week flexible working where role allows

**Pay:** £29,000 to £32,000

**Benefits:** 5 weeks holiday a year plus Bank Holidays

Sick pay

Safeguarding training

Hybrid where role allows

Pension scheme

Employee Assistance programme

Clinical supervision

**Your line manager:** Service Delivery Manager

**Your team:** Family Wellbeing Service

The postholder will provide advice, guidance and coaching to parents and carers of children aged 8-18 years to help them to develop new awareness and skills to enhance their support to their children through a combination of group-work and one-to-one sessions.

As part of the Surrey Wellbeing Partnership, The Eikon Charity provides a wide range of emotional wellbeing and mental health services for children & young people. Through this work we have seen how challenging parents and carers can find supporting their children’s emotional wellbeing difficulties, particularly where they have Neurodivergent needs.

Supported by new funding streams, we are delighted to be recruiting to this new role of Family Wellbeing Practitioner with Neurodevelopmental Specialism, to be a key practitioner within our Family Wellbeing Service. As a practitioner, you will hold a caseload, working as part of a team to undertake assessments and deliver a range of evidence-based interventions, including EBSNA support, with a focus on support for families with children and young people with neurodevelopmental conditions.

**Responsibilities**



* To assess the needs and strengths of the parents/carers referred into the service and help them identify and implement strategies that will support them, help them identify individual goals to achieve desired change
* Deliver bespoke programmes of support, to parents/carers of children and young people diagnosed with or being assessed for neurodevelopmental conditions such as Autistic Spectrum Condition and/or ADHD. This could take the form of time limited 1:1 or group sessions or a blended approach depending on the needs presenting themselves
* To support the creation and development of and deliver workshops and presentations for small parent/carer groups covering a range of emotional wellbeing and mental health topics relevant to children and young people with neurodevelopmental conditions
* Record and review parent/carer goals using the Goal-Based Outcomes tool and use this to evaluate the effectiveness of interventions
* To involve parents/carers in the co-design of group work and ensure that the service responds to user voice and meets the needs identified
* To take responsibility for own caseload of parents/carers, some with complex and multiple needs
* To keep accurate records of individual engagement, evidence of change and celebrate progress with parents/carers to ensure support programmes can be accurately monitored and evaluated
* To provide written case studies as evidence of the effectiveness of individual interventions
* To identify a range of specialist services and agencies who can offer further support for parents and families
* To work collaboratively with other Eikon delivery teams in delivering interventions for children, young people and families
* To promote the service within The Eikon Charity and with statutory and voluntary sector partners across the region – this might include presentations at networking events and production of promotional material
* To assist with the development and progression of the Family Wellbeing Service by adhering to all communication requests and assisting with peer progression development when requested through case supervision

**Organisational requirements**

* Understand and act when safeguarding issues need to be escalated
* Work within Eikon’s internal policies, safeguarding and data protection regulations
* Work as part of a team and attend team meetings, training events and participate fully in 1:1
* Work co-operatively and under the management of The Eikon Charity staff to ensure the highest quality of delivery and support
* Be responsible for equipment/resources
* To promote, monitor and maintain health safety and security in the working environment
* Attend and actively participate in regular clinical supervision
* Work some planned evenings or weekends
* Other work as requested by your line manager as needed to support our aims

**About You**

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| **Criteria** | **Assessed by** | **Essential / Desirable** |
| **Your Qualifications** | | |
| Relevant qualifications or evidenced experience for working with young people | Application form/Interview | Essential |
| Continuous learning relevant to position  Commitment to continuous professional development | Application form | Desirable |
| Current child protection training/willingness to complete training | Application form | Essential |
| **Your Experience** | | |
| Minimum of 3 years work experience with children, young people and families | Application Form and Interview | Essential |
| Experience of collaborative working within a youth services, education, social care or equivalent setting, in particular project delivery for young people | Application form / Interview | Essential |
| Ability to relate easily to young people from a variety of backgrounds and develop positive relationships that enable change in their lives, setting appropriate boundaries, as well as to build trust | Application form / Interview | Essential |
| Experience of recording outcomes using an agreed goal- based outcome tool. | Application form / Interview | Essential |
| Experience of building trusted relationships with schools and partnership working | Application form / Interview | Essential |
| **Your Skills & Competencies** | | |
| Understanding of challenges young people face and resources available to address them. | Application form / Interview | Essential |
| Strong interpersonal and communication skills | Application form / Interview | Desirable |
| Ability to manage own caseload of children, young people and parents, including some with multiple and complex needs | Application form / Interview | Essential |
| Knowledge of legislation around safeguarding, equality and diversity and information sharing and consent | Application form / Interview | Essential |
| **Other** | | |
| Full UK Driving License and able to travel around Surrey. | Application form | Essential |

This Job Description and Person Specification reflects the duties of the post as they exist at this time and may be subject to change based on the needs of the Department Programme. The post-holder may be required to undertake other duties commensurate with the salary and competence requirements of this post from time to time as required.

**Eikon is committed to safeguarding and promoting the welfare of young people and expects all employees and volunteers to share this commitment. The suitability of all prospective employees or volunteers will be assessed during the recruitment process.**

**An offer of employment will be subject to an approved Enhanced DBS and Barring Disclosure.**

The Eikon Charity is committed to a policy of equality of opportunity and aims to provide a working environment which is free from unfair discrimination and will enable employees and volunteers to fulfil their personal potential.

**Applications**



**As part of our Safer Recruitment Policy, we do not accept CVs.**



If you are interested in applying for the role, please visit our website: [www.eikon.org.uk](http://www.eikon.org.uk)/work-for-us/ where you will find all the information and the application form.

If you have any questions, please contact [recruitment@eikon.org.uk](mailto:recruitment@eikon.org.uk)

**Closing date for applications: Friday 28th November @ 1300**

**We are scheduling interviews for w/c 8th December 2025**

We do not provide feedback on applications.

We are happy to provide feedback to unsuccessful candidates who attended an interview upon request.